

## SYSTEMS ADMINISTRATOR

## AUDIO/VIDEO TECHNICIAN

Technician with over 10 years of hands-on experience of administering server/network infrastructures as well as end user desktop support. Active in self-education to find effective ways to use technology to help others achieve their goals efficiently. Provided technical support for various non-profit organizations supporting the Audio/Video and IT needs. Acquired multiple certifications and a degree in enterprise infrastructure technologies with a specialization in network administration.

### AREAS OF EXPERTISE:

- Linux Server Administration
- Microsoft Desktop/Server OS
- Active Directory Management
- Ansible Management
- Network Administration
- Hypervisor Management
- Microsoft Cloud Platform
- Customer Service
- Troubleshooting
- End-User Support
- Sound Engineering
- AV/Lighting Software

## EXPERIENCE

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### NEARLO TECHNOLOGIES, MERIDIAN, ID - SEPTEMBER 2015-PRESENT

#### Systems Administrator

Provided ongoing support of various technical systems for internal and external customers using a ticketing system. Implemented, managed, and maintained solutions for our clients in our server infrastructures across multiple platforms including Windows and Linux. Handled desktop security and maintenance for a multi-office/remote workforce. Designed automation solutions to allow consistent, scalable backend management of various systems.

#### *Key Roles:*

- *Technical Support*
- *Security Improvements*
- *Automation Design/Implementation*
- *Systems Installation, Configuration & Upgrading*

### HALETEK, KUNA, ID - AUGUST 2015-PRESENT

#### Systems Administrator

Managed full hosted infrastructure for multiple customers. Provided solutions for customers to manage various workflows and line of business applications. Performed physical installations of networking/alerting systems for residential and commercial use. Provided support and training for individual users and teams on leveraging technology. Aided various non-profit organizations/users to help them accomplish their goals.

#### *Key Roles:*

- *Server Platform Development/Maintenance*
- *Hardware Assembly/Repair (Desktop & Server)*
- *Network Design/Implementation*
- *Advanced Troubleshooting*

### SHEPHERD'S VALLEY COWBOY CHURCH, CLEBURNE, TX - FEBRUARY 2014-AUGUST 2015

#### Media Director (on staff)

Responsible for the directing of A/V Media needs for all ministries of the church. Preparing the media for video announcements, video presentations of various ministries and sermon presentations. Managing church video for RFD TV and Live Streaming. Provide visual, audio and communication technical support for all church ministries.

*Key Roles:*

- **Management of A/V Teams**
- **Preparation of Media Presentations**
- **Technical Support**

**SHEPHERD'S VALLEY COWBOY CHURCH, CLEBURNE, TX - 2009-February 2014**

### **Tech Support - Volunteer**

Maintained all audio, video, and supporting computers for different areas of ministry in the church. Installed different A/V and computer system that were purchased along with documenting the configuration and support requirements. Consulted with Ministry pastor for the type of systems required to accomplish the desired result.

*Key Roles:*

- **Installation**
- **Consulting**
- **Maintenance and Troubleshooting**

**SHEPHERD'S VALLEY COWBOY CHURCH, CLEBURNE, TX - 2010-February 2014**

### **Audio/Video Team Lead - Volunteer**

Responsible for managing a staff to assist in production of the television show "Cowboy Church" on RFD TV

*Key Roles:*

- **Produced SD/HD Broadcasts**
- **Lead Production Team**

## **TECHNICAL PROFICIENCIES**

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Platforms: Hyper-V, KVM, QEMU  
Operating Systems: MS Windows, MS Server, Linux (including RHEL, Debian, Arch based), Android  
Languages: PowerShell, Shell Script, RouterOS, Python, HTML, CSS  
Hardware: Desktops, Laptops, Servers, SOHO Routers/Switches  
Systems: AD, Entra, Exchange, File, HaProxy, Nginx, Print, RDS  
Tools: Ansible, Adobe CC, Git, Office Suite, RDP, System Center Suite, SSH  
Networking: TCP/IP, DNS, DHCP, VPN

## **EDUCATION / CREDENTIALS**

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**Bachelor of Science, IT - Network Administration from Western Governors University ~ 2017**

**Microsoft MCSA: Windows 10 ~ 2017**

**Microsoft MCSA: Windows Server 2012 ~ 2017**

**CompTIA Project+ ~ 2016**

**Microsoft MCSA: Windows 8 ~ 2015**

**CompTIA Server+ ~ 2015**

**CompTIA Network+ ~ 2015**

**CompTIA CIOs ~ 2015**

**CompTIA CNIP ~ 2015**

**CompTIA A+ ~ 2012**