TYLER HALE

jobs@tyler-hale.com

SYSTEMS ADMINISTRATOR —————— AUDIO/VIDEO TECHNICIAN

Technician with over 10 years of hands-on experience of administering server/network infrastructures as well as end user desktop support. Active in self-education to find effective ways to use technology to help others achieve their goals efficiently. Provided technical support for various non-profit organizations supporting the Audio/Video and IT needs. Acquired multiple certifications and a degree in enterprise infrastructure technologies with a specialization in network administration.

AREAS OF EXPERTISE:

- Linux Server Administration
- Microsoft Desktop/Server OS
- Active Directory Management
- Ansible Management

- Network Administration
- Hypervisor Management
- Microsoft Cloud Platform
- Customer Service

- Troubleshooting
- End-User Support
- Sound Engineering
- AV/Lighting Software

EXPERIENCE

NEARLO TECHNOLOGIES, MERIDIAN, ID - SEPTEMBER 2015-PRESENT

Systems Administrator

Provided ongoing support of various technical systems for internet and external customers using a ticketing system. Implemented, managed, and maintained solutions for our clients in our server infrastructures across multiple platforms including Windows and Linux. Handled desktop security and maintenance for a multi-office/remote workforce. Designed automation solutions to allow consistent, scalable backend management of various systems.

Key Roles:
- **Technical Support**
- **Security Improvements**
- **Automation Design/Implementation**
- **Systems Installation, Configuration & Upgrading**

SHEPHERD'S VALLEY COWBOY CHURCH, CLEBURNE, TX - FEBRUARY 2014-AUGUST 2015

Media Director (on staff)

Responsible for the directing of A/V Media needs for all ministries of the church. Preparing the media for video announcements, video presentations of various ministries and sermon presentations. Managing church video for RFD TV and Live Streaming. Provide visual, audio and communication technical support for all church ministries.

Key Roles:
- **Management of A/V Teams**
- **Preparation of Media Presentations**
- **Technical Support**

SHEPHERD'S VALLEY COWBOY CHURCH, CLEBURNE, TX - 2009-Febuary 2014

Tech Support - Volunteer

Maintained all audio, video, and supporting computers for different areas of ministry in the church. Installed different A/V and computer system that were purchased along with documenting the configuration and support requirements. Consulted with Ministry pastor for the type of systems required to accomplish the desired result.

Key Roles:
- **Installation**

- *Consulting*
- *Maintenance and Troubleshooting*

SHEPHERD'S VALLEY COWBOY CHURCH, CLEBURNE, TX - 2010-Febuary 2014

Audio/Video Team Lead - Volunteer

Responsible for managing a staff to assist in production of the television show "Cowboy Church" on RFD TV

Key Roles:
- **Produced SD/HD Broadcasts**
- **Lead Production Team**

YOUTH ARENA MINISTRY, Cleburne, TX, 2010

Audio/Video Technician

Responsible for all audio and video aspects of the event. Setup and configured portable A/V gear for each event.

Key Roles:
- **Setup / Tear-down**

TECHNICAL PROFICIENCIES

Platforms:	Hyper-V, KVM, QEMU
Operating Systems:	MS Windows, MS Server, Linux (including RHEL, Debian, Arch based), Android
Languages:	PowerShell, Shell Script, RouterOS, Python, HTML, CSS
Hardware:	Desktops, Laptops, Servers, SOHO Routers/Switches
Systems:	AD, Entra, Exchange, File, HaProxy, Nginx, Print, RDS
Tools:	Ansible, Adobe CC, Git, Office Suite, RDP, System Center Suite, SSH
Networking:	TCP/IP, DNS, DHCP, VPN

EDUCATION/CREDENTIALS

Bachelor of Science, IT - Network Administration from Western Governors University ~ 2017
Microsoft MCSA: Windows 10 ~ 2017
Microsoft MCSA: Windows Server 2012 ~ 2017
CompTIA Project+ ~ 2016
Microsoft MCSA: Windows 8 ~ 2015
CompTIA Server+ ~ 2015
CompTIA Network+ ~ 2015
CompTIA CIOS ~ 2015
CompTIA CNIP ~ 2015
CompTIA A+ ~ 2012